



Summer Newsletter



We hope to keep all our patients up to date with information about the surgery and help them to make the right choices about their health.

Access to Primary Care

A joint NHS and Department of Health and Social Care Delivery Plan for Recovering Access to Primary Care has now been published.

GP access is one of the NHS' top priorities and the new plan will tackle the 8am rush and make it easier and quicker for people to get the help they need from primary care.

Care Navigation

Your General Practice team consists of different health professionals, in order to optimise staff capacity, you may be booked in with a more suitable clinical member of the team than a GP.

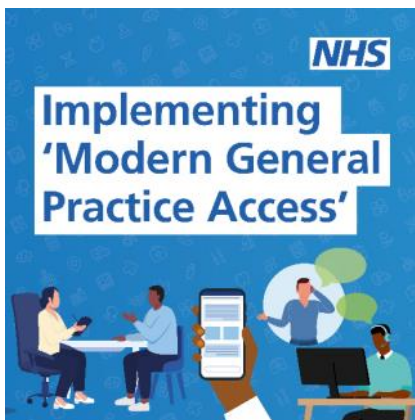
This could be a

- Advanced Nurse Practitioner
- Practice Nurse
- Healthcare Assistant
- Physiotherapist
- Clinical Pharmacist
- Social Prescriber
- Counsellor



In some cases it may be appropriate to navigate a patient to an Optician or a Community Pharmacist.

Digital access



Did you know you can complete a digital consultation form via PATCHS? This is an online tool that allows you to submit a consultation to the Practice and you will receive a response within 2 working days with advice, an appointment or signposting to an appropriate service.

All patients are eligible to have online access to book appointments, order prescriptions and to access their medical records. If you do not have access, it is quick and easy to set up, just speak to Reception for further information. Your patient record

access is accessible 24 hours and 7 days a week for you to use when convenient to you.

The aim

The aim is that patients will know on the day of contacting the practice how their request will be managed.

We will end the 8am rush by making sure patients are either given an appointment when they call, or signposted to a more appropriate service such as NHS 111, their local pharmacy or A&E for emergencies.

You will no longer be told to call back later.

Please share any feedback in our comments/feedback box which is based in reception. We would like to hear from you.
Thank you for your support!!



Did you know you can self refer?

We want to help support you in which ever direction you need to go. Find below some services which you can self refer to:

Kirklees Talking Therapies (IAPT):

Telephone: 01484 343700

Online by visiting: <https://kirklees-talkingtherapies.nhs.uk/>

CAMHS and CHEWS (telephone referral) Single Point of Contact (Locala - SPOC):

Telephone 0300 304 5555

Continence: Single Point of Contact (Locala - SPOC):

Telephone 0300 304 5555

Pears scheme for eyes:

Many Opticians accept self referrals, please ask at Shepley Surgery's reception for further information.

Gateway to Care:

Telephone 0300 304 5555



NON ATTENDANCES

During March, April and May we had 123 patients who did not attend their appointments.

If you cannot attend a pre-booked appointment please CANCEL in ADVANCE so we have more availability for other patients.



Alcohol Awareness Week

3-9 July 2023

Alcohol Awareness Week is a chance for the UK to get thinking about drinking. It's a week of awareness-raising, campaigning for change, and more. The theme for Alcohol Awareness Week 2023 is 'Alcohol and cost'.

[Alcohol Change](#)

Repeat Prescriptions

You can order a repeat prescription in the following ways:

1. Tick the items required on the white portion of your prescription then **hand it into reception.**
2. **Order online** using our secure system (ask at reception for your personal login if you don't already have one)

Please remember to allow 48hours for prescription requests.

Documents and Forms

We would like all our patients to know that we require up to 30 days to complete any forms, personal letter requests or medical record requested by patients, an insurance company or solicitor requesting on a patients behalf.

We require direct consent from our patients for any of the requests above.

We will contact you once your request has been completed and confirm any charge.

Health and Nutrition Word Search

KTUFI SHBDMM	<u>Words List</u>
LSLAEREC DIP	milk
AXVEGETABLE	protein
TQRICEPSWKU	muscle
SBREADBEANS	bones
ARYCVMEATFB	meat
PESICREXERO	nuts
ICTVEDIGRUN	fish
LPUYRZIKTIE	beans
KONELCSUMTS	fruit
GNIETORPVGJ	vegetable
	bread
	cereal
	rice
	pasta
	water
	exercise

Closure Dates for staff training:

Tuesday 20th June 2023 — close at 1pm

Tuesday 18th July 2023 — close at 1pm

Tuesday 15th August 2023 — close at 1pm

The NHS Friends and Family Test

SHEPLEY HEALTH CENTRE

HOW WAS YOUR EXPERIENCE?

SCAN QR CODE →

