

SHEPLEY PATIENTS PARTICIPATION GROUP

MINUETS OF THE MEETING HELD 5TH SEPTEMBER 2016

PRESENT

Frank Appleyard; Frazer Brindley; Elizabeth Morris; Duncan Schofield; Marilyn Stimson; Angela Tolson; Susan Walker; Melanie Hawthornthwaite; Rowland Bonham.

APOLOGIES

Jean Eskrett; Martine Macbeth; Karen Osborne; Fern Taylor; Rita Taylor.

CORRECTION TO THE MINUTES; 9TH MAY 2016.

The record of the persons attending was amended as Audrey and Elizabeth not attending, with Susan; Marilyn and Frank attending.

MATTERS ARISING

During the absence of Drs. Shaw and Walker the practice worked with locums. It was found that sufficient locums were not available and that waiting for an appointment with a doctor was elongated. The patients were made aware of the situation and there were no official complaints. Where possible and with the permission of the patients, the receptionist referred the minor illnesses to the nurses. It was stated that patients should be encouraged to consult the nurses with minor illnesses.

It was mentioned that the employment of locums could be a problem in the future.

The district nurses had been under pressure but this now has eased.

The meeting was informed that as from 5th September 2016, the baby clinic has been moved to the library.

There were concerns that the name "clinic" perhaps was not appropriate if there wasn't a medical presence. Although they were able to contact a health visitor, this was not satisfactory as in the past meeting at the health centre had instant access to all the medical expertise. It was felt that it was not a good arrangement and it was a matter of missed opportunities.

It was suggested that we find out the difference of what is provided now and what was provided when at the health centre.

TEXT MESSAGES

Melanie informed the meeting that text messages were now being sent to patients who had supplied their personal information to the practice, to remind them of their appointments. Those not wishing to participate can opt out. Patients under 16 years were not included.

RETIREMENT

The meeting was informed that Nurse Sheila Downing is retiring at the end of September and will be replaced by Nurse Lynne Callaghan. There will be a week's overlap period.

FLUE INJECTIONS

It is intended that the flu injections will be on a Saturday morning carried out in half hour slots.

Proposed dates are either 1st or 8th October.

It was suggested that tea and coffee be served at the flu injection session and Angela, Elizabeth and Marilyn volunteering to do this

ELECTRONIC PRESCRIPTIONS

Prescriptions are now being provided electronically to the pharmacy of the patient's choice. This will be of advantage to those patients who find it inconvenient to call at the health centre and for those away from home who require a repeat prescription.

CARERS COFFEE MORNING

A carers coffee morning has been introduced under the direction of Claire Wilde. This needs to be advertised. It was stressed that it was for carers only and not for those being cared for. Rowland said he would inform the staff at the Homestead day care centre in Almondbury.

MENTAL HEALTH

This has been on the agenda before and it would be appropriate to sort out when Lynne..... is in post and settled in.

YOUNG DOCTORS

Concern was expressed regarding the situation of the young doctors working in the practice when a young doctors strike is called.

A patients survey, which is required every three years has been conducted over a week and a half. This is in addition to the ongoing survey.

HOME VISITS

It was reported that thirty six home visits had been carried out during August in general for those patients who are immobile or housebound.

DRAFT